



Pool Policies & Procedures

General Information:

- 24-hour notice cancellation is required unless deemed an emergency by the swim instructor and a 15 min call ahead is provided for the emergency. You must call [\(317\)-448-5970](tel:(317)448-5970) and Leave a voicemail message)
- 1 Make up lesson is permitted and must be scheduled within 2 weeks of the final lesson. Make up lessons are based upon availability.
- Scheduled times cannot be changed during the lesson cycle. You can register for another timeslot on our website.
- A wheelchair lift is available for use and staff will operate.

Pool Rules we have, such as no diving, no lifeguard on duty, etc...

- No Diving
- No Lifeguard on duty
- No glass object permitted in pool area
- No drinks or food permitted within the pool area
- No running

Arrival:

- Please park at the front of the building which is on the north side of the building (13431 Old Meridian Street)
- All swimmer must enter/exit through the building front entrance. Then, enter through the pool lobby entrance which you will see labeled with our logo.
- Please plan to arrival promptly at your schedule time and swimmer will not be able to enter the pool early.

During the Lesson:

- Parents must stay within the pool or lobby waiting area during swim lessons.
- Parents are responsible for dressing and changing child(ren).
- Showers, bathroom facilities and lockers are provided for your use. They are located within the pool area and another set is located in the lobby area near the elevator as well.
- Parents must take and bring back child(ren) from restrooms. There are lockers available for you to store your belongings. Please be sure to remove your items at the end of the lesson.
- Parents are responsible for providing any personal items such as swimsuit, towel and "swimmie" diaper.
- Those who are not fully toilet trained must wear a "swimmie" style diaper. Parents must change child(ren).